

Return Address:
Florsheim Online
Cnr Queen & Shortland Sts
Auckland
NZ 1010

ONLINE STORE - EXCHANGE/RETURNS

Name _____

Order # _____

Date of Purchase _____

Email _____

Phone _____

Shipping Address _____

STEP 1: DETAILS OF ITEM(S) BEING RETURNED

	Style Name	Style Number	Colour	Size	Quantity	Reason Code
1.						
2.						
3.						

Return reason code:

- | | | |
|------------------|-------------------------|-------------------|
| 1. Too small | 4. Marked, damaged | 7. Incorrect item |
| 2. Too large | 5. Faulty | 8. Not suitable |
| 3. Incorrect fit | 6. Item not as pictured | 9. Other |

STEP 2: HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN?

EXCHANGE (see below)

	Style Name	Style Number	Colour	Size	Quantity
1.					
2.					

RETURN FOR ONLINE STORE CREDIT

REFUND

Please note, refunds will be automatically processed back onto the card payment was made from.